



## **5<sup>th</sup> HAI Hoteliers' Conclave 2022 28<sup>th</sup> to 29<sup>th</sup> September, New Delhi**

### **P R O G R A M M E\***

#### **28<sup>th</sup> September (Wednesday)**

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| <b>Venue</b>                 | <b>TAJ PALACE, NEW DELHI</b>   |
| <b>1830 hrs. – 1900 hrs.</b> | <b>Registration</b>  |
| <b>1900 hrs. – 2200 hrs.</b> | <b>Welcome Dinner<br/>Hosted by Mr. Puneet Chhatwal<br/>President, Hotel Association of India<br/>Managing Director &amp; CEO<br/>The Indian Hotels Company Ltd.</b> |

#### **29<sup>th</sup> September (Thursday)**

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| <b>Venue</b>                 | <b>THE LALIT, NEW DELHI</b> |
| <b>0900 hrs. – 0945 hrs.</b> | <b>Registration</b>         |

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| <b>INAUGURAL SESSION<br/>1000 – 1030 HRS</b> |
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#### **Lighting of Lamp**

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| <b>Welcome Address</b>   | <b>Shri. M. P. Bezbaruah</b><br>Secretary General<br>Hotel Association of India  |
| <b>Opening Address</b>   | <b>Shri. Puneet Chhatwal</b><br>President, Hotel Association of India<br>Managing Director & CEO<br>The Indian Hotels Co. Ltd.                       |
| <b>Inaugural Address</b> | <b>Shri G. Kishan Reddy</b><br><b>Hon'ble Minister for Tourism, Government of India</b>  |
| <b>Vote of Thanks</b>    | <b>Shri. K. B. Kachru</b><br>Vice President, Hotel Association of India<br>Chairman Emeritus & Principal Advisor, South Asia<br>Radisson Hotel Group |



**KEYNOTE ADDRESS : HAI PRESIDENT, MR. PUNEET CHHATWAL  
1040 – 1115 Hrs.**

**Questions & Answers**

**PLENARY SESSION – I : VIEW FROM THE TOP – LeaderSpeak  
1120 – 1205 Hrs.**

**Keynote Address : Shri Arvind Singh, Secretary,  
Ministry of Tourism, Government of India**

**Moderator:**

**Ms. Shereen Bhan, Managing Editor, CNBC-TV18**

**Panelists:**

- **Dr .(Ms.) Jyotsna Suri**  
Chairperson & Managing Director, Bharat Hotels Ltd.
- **Ms. Priya Paul**  
Chairperson, Apeejay Surrendra Hotels Pvt. Ltd.
- **Mr. Patu Keswani**  
Chairman & Managing Director, Lemon Tree Hotels Ltd.
- **Ms. Ranju Alex**  
Area Vice President – South Asia, Marriott Hotels India Pvt. Ltd.

**Questions & Answers**

**SPONSORS' SESSION :  
1210 HRS – 1300 HRS.**

**Moderator:**

**Mr. Rupak Gupta, Managing Director, U.P. Hotels Ltd.**

**Questions & Answers**

**LUNCH BREAK HOSTED BY DR. JYOTSNA SURI, CMD, BHARAT HOTELS LTD.  
1300 Hrs. – 1345 Hrs.**

**PLENARY SESSION – II : TAKING STOCK AND THE ROAD AHEAD  
1350 – 1435 Hrs.**

**Moderator:**

**Mr. Mandeep S. Lamba, President (South Asia)  
HVS ANAROCK**



**Keynote Speaker:**

**Mr. Jesper Palmqvist**

Senior Director Asia Pacific, STR

**Panelists:**

- **Mr. Vipul Prakash**, COO, MakeMyTrip & Goibibo
- **Mr. Samuel Machado**, Head of Sales – Asia Pacific, Sabre

**Questions & Answers**

**PLENARY SESSION – III : ENVIRONMENTAL, SOCIAL & CORPORATE GOVERNANCE (ESG)  
1440 – 1500 Hrs.**

**Presentation:**

**Ms. Aradhana Lal**

Senior Vice President – Sustainability & ESG,  
Lemon Tree Hotels Limited

**Questions & Answers**

**PLENARY SESSION – IV : DIGITAL TRANSFORMATION & THE WAY FORWARD  
1505 – 1540 Hrs.**

**Moderator : Mr. Patu Keswani**

Chairman & Managing Director, Lemon Tree Hotels Ltd.

**Keynote Address:**

**Mr. Rohit Ramesh,**

Managing Director & Partner, Boston Consulting Group

**Questions & Answers**

**PLENARY SESSION – V : RE-IMAGINE, RESET-IMPLEMENTING & EXECUTING -THE NEW NORMAL  
1545 – 1620 Hrs.**

**Moderator : Mr. Manav Thadani, Founder & Chairman  
Hotelivate**

**Panelists:**

- **Mr. Rohit Khosla**, Executive Vice President (Operations), IHCL
- **Mr. Anil Chadha**, Divisional Chief Executive, ITC Ltd.



- **Mr. Zubin Saxena** , Managing Director & Vice President Operations – South Asia, Radisson Hotel Group
- **Mr. Rajneesh Malhotra**, COO, Chalet Hotels Ltd.

#### Questions & Answers

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| <p style="text-align: center;"><b>PLENARY SESSION – VI : INDUSTRY DEBT – FUTURE RESTRUCTURING</b><br/><b>1625 – 1700 Hrs.</b></p> |
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**Moderator:**

**Mr. Ajay Bakaya**, Managing Director, Sarovar Hotels Pvt.Ltd.

**Panelists:**

- **Mr. Anoop Bali**, Whole Time Director & CFO, Tourism Finance Corporation of India
- **Mr. Austin Roach**, Managing Director, Charisma Hotels Pvt. Ltd.
- **Mr. S. Srinivasan**, MD, Kotak Investment Advisors Ltd.
- **Mr. G. Yoganand**, MD, Manjeera Hotels Ltd.
- **Ms. Sonica Malhotra Kandhari**, Managing Director, MBD Group

#### Questions & Answers

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| <p style="text-align: center;"><b>CONCLUDING SESSION – VOTE OF THANKS BY SECRETARY GENERAL, HAI</b><br/><b>1705 – 1720 Hrs.</b></p> |
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*\*The Programme is subject to change*