

# *3<sup>rd</sup> HAI Hoteliers' e-Conclave - 2013*

*May 2<sup>nd</sup> – 3<sup>rd</sup>, 2013*

*at*

*The Oberoi, Gurgaon, India*

## **PROGRAMME**



*Organised by*

**HOTEL ASSOCIATION OF INDIA**

Website : [www.hotelassociationofindia.com](http://www.hotelassociationofindia.com)

## EXECUTIVE COMMITTEE MEMBERS



**Mr. Nakul Anand**  
President, Hotel Association of India  
&  
Executive Director, ITC Limited



**Mr. Raymond Bickson**  
*Vice President*  
Hotel Association of India &  
Managing Director  
The Indian Hotels Company Limited



**Mr. Vikram Oberoi**  
*Hony. Treasurer*  
Hotel Association of India &  
Joint Managing Director  
EIH Limited



**Ms. Priya Paul**  
*Immediate Past President, HAI*  
*Corporate Member*  
Chairperson  
Apeejay Surrendra Park Hotels Limited



**Mr. Vivek Nair**  
*Corporate Member*  
Chairman & Managing Director  
Hotel Leela Venture Limited



**Mr. P.R.S. Oberoi**  
*Corporate Member*  
Chairman & Chief Executive  
EIH Limited



**Dr. Jyotsna Suri**  
*Corporate Member*  
Chairperson & Managing Director  
Bharat Hotels Limited



**Mr. Patu Keswani**  
*Fellow Member*  
Chairman & MD  
Lemon Tree Hotels Pvt. Ltd.



**Mr. Anil Madhok**  
*Fellow Member*  
Managing Director  
Sarovar Hotels Pvt. Ltd.



**Mr. K.B Kachru**  
*Fellow Member*  
Executive Vice President  
Carlson Hotels (South Asia) Pvt. Ltd.



**Ms. Deepa Misra Harris**  
*Member*  
Sr. Vice President (S & M)  
The Indian Hotels Company Limited



**Mr. J.K. Mohanty**  
*Member*  
Managing Director  
Swosti Premium Limited



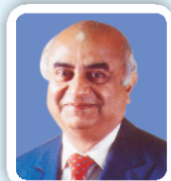
**Mr. Suresh Kumar**  
*Member*  
Chief Executive Officer  
Fortune Park Hotels Ltd.



**Mr. Rupak Gupta**  
*Member*  
Executive Director  
U.P. Hotels Limited



**Mr. Suresh M. Talera**  
*Member*  
Chairman  
Talera Group of Hotels



**Mr. R. K. Puri**  
*Member*  
Secretary General  
Hotel Association of India



## **PROGRAMME**

**Day 1**

**Thur. 2nd May**

**0900 hrs. REGISTRATION OPENS**

**1000 – 1045 hrs. INAUGURAL SESSION**

**Welcome Address by : Mr. R. K. Puri,**  
Secretary General, Hotel Association of India

**Special Address by : Mr. Nakul Anand,**  
President, Hotel Association of India on  
**“Mega Trends of Tourism & Hospitality”**

**Keynote Address by the Chief Guest : Mr. Parvez Dewan,**  
Secretary Tourism, Government of India

**Concluding Address by : Mr. Raymond Bickson,**  
Vice President, Hotel Association of India

**1045 - 1115 hrs. Tea / Coffee Sponsored by**  
**Premier Fine Printers & Publishers Pvt. Ltd.**

**1115 – 1215 hrs. Business Session I – View from the Top**

**Moderator : Mr. Amitabh Kant, Chief Executive Officer & Managing Director, DMICDC Ltd.**

**Panelists :**

**Mr. Nakul Anand**, Executive Director, ITC Ltd.  
**Mr. Raymond Bickson**, Managing Director, Taj Group  
**Mr. Vikram Oberoi**, COO & Joint Managing Director, The Oberoi Group  
**Ms. Priya Paul**, Chairperson, Apeejay Surrendra Park Hotels Ltd.  
**Mr. Vivek Nair**, Chairman & Managing Director, The Leela Group  
**Dr. Jyotsna Suri**, Chairperson & Managing Director, Bharat Hotels Ltd.  
**Mr. Patu Keswani**, Chairman & Managing Director, Lemon Tree Hotels Pvt. Ltd.  
**Mr. K. B. Kachru**, Chairman - South Asia, Carlson Hotels Pvt. Ltd.  
**Mr. Shyam S. L. Kakshapati**, President, Hotel Association of Nepal  
**Mr. Kapil Chopra**, President, The Oberoi Group



## 1215 – 1315 hrs. Business Session – II: Hotel Architecture & Design

**Topic :** “Impact of Technology on Hotel Architecture & Design”  
**Session Chair :** **Ms. Priya Paul**, Chairperson, Apeejay Surrendra Park Hotels Ltd.  
**Lead Speaker :** **Mr. Wong Chiu Man**, Managing Director, Warner Wong Design

### Panelists :-

- (i) **Mr. Ranjan Rellin**, Vice President – Projects, ITC Ltd.
- (ii) **Ms. Suma Venkatesh**, Director-Business Development, Taj Group
- (iii) **Ms. Madhu Nair**, Director (Interior Design & Operations), Leela Hotels
- (iv) **Mr. Rahul Kumar**, PRINCIPAL, Rajinder Kumar Associates (RKA)
- (v) **Ms. Divia Thani Daswani**, Editor, Conde Nast Traveller

## 1315 - 1400 hrs. Lunch Sponsored by Control Risks India Pvt. Ltd.

## 1400 – 1500 hrs. Business Session – III : Security & Safety

**Topic :** “Emerging Dimensions in Hotel Security & Safety”  
**Session Chair :** **Mr. Raymond Bickson**, Managing Director, Taj Group  
**Lead Speaker :** **Mr. James McAlpine**, Managing Director – India & South Asia, Control Risks India Pvt. Ltd.

### Panelists :-

- (i) **Mr. Jacques Eshel**, CEO, BSI Security Factor
- (ii) **Mr. Mahavir Singh Rathore**, Taj Group
- (iii) **Brigadier (Retd.) J. L. Cruz**, Chief Security Officer, EIH Ltd.
- (iv) **Col. (Retd.) Sunil Kotnala**, Head, Security Vigilance & Administration, Leela Hotels
- (v) **Mr. Arvind Kochar**, General Manager – Security (Corporate), Lalit Hotels
- (vi) **Col. (Retd.) Rajesh Singh Bains**, Manager – Loss Prevention, ITC Hotels

## 1500 – 1600 hrs. Business Session – IV : Project Management

**Topic :** “Lessons from the Maha Kumbh”  
**Session Chair :** **Mr. Vivek Nair**, Chairman & Managing Director, The Leela Group  
**Keynote Speaker :** **Mr. Devesh Chaturvedi**, Commissioner - Allahabad

## 1600 - 1630 hrs. Tea / Coffee Sponsored by Fratelli Wines Pvt. Ltd.



## 1630 – 1730 hrs. Business Session – V : Building Brands via New Media

**Session Chair :** **Ms. Deepa Misra Harris**, Senior Vice President – Sales & Marketing, Taj Group

**Keynote Address :** **“New Technology v/s Traditional Marketing”** by  
**Prof. Chekitan S. Dev**, Cornell School of Hotel Administration, U. S. A.

### Panelists :-

- (i) **Mr. Nikhil Ganju**, Country Manager, Trip Advisor
- (ii) **Mr. Deep Kalra**, CEO, MakeMyTrip.com
- (iii) **Mr. B. Hariharan**, Vice President – Marketing, ITC Hotels
- (iv) **Mr. Prasanjeet Baruah**, Vice President – Marketing, EIH Ltd.

## 1730 – 1830 hrs. Business Session – VI : Sponsors Session

**Session Chair :** **Mr. Rajiv Kaul**, President, The Leela Palaces, Hotels and Resorts

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## Day 2

**Fri. 3rd May**

### 1030 – 1100 hrs. Business Session – VII

**Topic :** “Indian Hospitality – An Overview”  
**Keynote Speaker :** **Mr. Manav Thadani**, Chairman, HVS India

### 1100 – 1200 hrs. Business Session – VIII : Technology in Hospitality Industry

**Topic :** “Future of Technology and its Impact on Hospitality Industry”  
**Session Chair :** **Mr. Patu Keswani**, Chairman & MD, Lemon Tree Hotels Pvt. Ltd.  
**Keynote Speaker :** **Mr. Michael Tchong**, Founder, Social Revolution, Las Vegas, U.S.A.

### 1200 – 1300 hrs. Business Session – IX : Wine & Cuisine

**Topic :** “Digitising the Culinary Experience”  
**Session Chair :** **Mr. Anand Kumar**, Joint Secretary, Ministry of Tourism, Govt. of India  
**Moderator :** **Ms. Karen Anand**, Karen's Gourmet Kitchen, Mumbai

#### Panelists :

- (i) **Chef Soumya Goswami**, Executive Chef and Chef de Cuisine, The Oberoi – New Delhi
- (ii) **Mr. Hemant Oberoi**, Corporate Chef & Grand Executive Chef of Luxury Division, Taj Hotels
- (iii) **Mr. Manjit Gill**, Corporate Chef, ITC Hotels
- (iv) **Ms. Aishwarya Nair**, Corporate Food & Wine Consultant, The Leela Group
- (v) **Mr. Sharad Dewan**, Area Director – Food Production, The Park Hotels

### 1300 - 1430 hrs. Lunch Sponsored by Elan Pro

### 1430 – 1530 hrs. Business Session - X : Hospitality Education Session

**Topic :** “Educational Interventions within the Hospitality Industry focusing on Talent Management”  
**Session Chair :** **Mr. Girish Shankar**, Additional Secretary, Ministry of Tourism, Govt. of India  
**Lead Speaker :** **Mr. K. Vijayaraghvan**, Chairman, Cornell-Sathguru Management Consultant

#### Panelists :

- (i) **Mr. H. N. Shrinivas**, Senior Vice President – HR, Taj Group
- (ii) **Mr. Anil Sharma**, Vice President – HR, ITC Hotels
- (iii) **Ms. Sujata Guin**, Corporate Director – HR, The Park Hotels
- (iv) **Mr. Vikas Bajjal**, Vice President – Corporate HR, Bharat Hotels Ltd.





**1530 – 1630 hrs. Business Session – XI : Digital Trends : mCommerce**

**Topic :** “Driving Growth through Mobile Commerce”  
**Session Chair :** **Smt. Usha Sharma**, Additional Director General, Ministry of Tourism, Govt. of India  
**Lead Speaker :** **Mr. Sriraman Jagannathan**, CEO, m-Commerce, Bharti Airtel

**Panelists :**

- (i) **Ms. Namrita Sehgal**, Director of Internet Marketing, Taj Group
- (ii) **Mr. Arijit Bhattacharjee**, General Manager – Information Systems, ITC Hotels
- (iii) **Mr. Ravish Jhala**, Corporate Head – IT, The Leela Group

**1630 - 1700 hrs. Tea / Coffee Break  
Sponsored by ITW Food Equipment Group**

**1700 – 1730 hrs. Business Session – XII : India : An Emerging Centre of Convergence**

**Topic :** “How India is fast becoming a converging point for international chains”  
**Keynote Speaker :** **Mr. Ankur Bhatia**, Executive Director, BIRD Group

**1730 – 1800 hrs. CONCLUDING SESSION**

**Special Addresses by :**

- **Mr. Raymond Bickson**, Managing Director, Taj Group
- **Mr. Nakul Anand**, President, Hotel Association of India

**The Chief Guest :**

**Hon’ble Dr. K. Chiranjeevi**, Minister of State for Tourism,  
(Independent Charge), Government of India

- **Dr. Jyotsna Suri**, Chairperson & Managing Director, Bharat Hotels Ltd.

**1800 - 1830 hrs. Executive Committee Members of HAI  
meet the Hon’ble Minister of State for Tourism,  
Dr. K. Chiranjeevi**

**1830 - 1900 hrs. Delegates leave for Vivanta by Taj, Gurgaon  
Coach available courtesy Creative Travels Pvt. Ltd.**

**1900 hrs. onwards RECEPTION-cum-DINNER**

**Cocktails & Dinner**  
*at*  
**Vivanta by Taj, Gurgaon**

**Chief Guest :** **Hon’ble Dr. K. Chiranjeevi**  
Minister of State for Tourism  
(Independent Charge), Government of India



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